

## **IRS SERVICES FOR TAXPAYERS WITH DISABILITIES**

### **Accessible IRS Tax Products**

The Internal Revenue Service (IRS) is attempting to make all documents on its World Wide Web site accessible to taxpayers with disabilities. The IRS works with skilled accessibility contractors and IRS accessibility specialists to insure that IRS documents are accessible to persons using special assistive technology, including screen reading software, refreshable Braille displays, and voice recognition software.

The IRS's Alternative Media Center, a division within the IRS, has prepared hundreds of its most popular tax forms and publications using full text descriptions where needed and is making these files available for download through IRS.gov. Most of the files prepared in this manner are in ASCII text format, a few were prepared in HTML and all have been transcribed for Braille. The Braille print files are in .brf format and can be sent directly to an embosser for high quality Braille output.

### **Talking Tax Forms**

The IRS's Alternative Media Center is attempting to make IRS tax forms and publications fully accessible and Section 508 compliant. Documents designed in "talking tax forms" work with MSAA compliant screen readers as well as Dragon Naturally Speaking Voice Recognition Software. The IRS uses Adobe Acrobat Portable Document Format (PDF) as a means of distributing government forms as well as other documents. The IRS has made over 550 tax forms available in accessible PDF format.

### **Documents that are not Available on IRS.gov**

Taxpayers are able to request forms, publications, notices, and bills in alternative formats, such as large print, Braille, electronic versions, or audio tape. If taxpayers cannot locate an accommodating version of these materials on the IRS.gov. IRM 21.3.6.4.1 (Oct. 1, 2006)..